Bangladesh : Bangladesh Municipal Water Supply and Sanitation Project

1. Project Information

Project ID: P000068 Instrument ID: L0068A Member: Bangladesh Region: Southern Asia Sector: Water Sub-sector: Water apply, sanitation, and wastewater treatment Instrument type: Imilion Lead Co-financier (s): World Bank Instrument type: Biomachic apply, sanitation, and wastewater treatment Project Team Leader: Jana Halida Uno Responsible DG: Rajat Misra Project Team PSC1 Watar, SPD - Procurement Specialist; Kui Xiang, SPD - Financial Management Specialist; Wit Xiang, SPD - Financial Management Specialist; Victoriano Macasaquit, SPD - Social Development Specialist; Wit Xiang, SPD - Financial Management Specialist; Victoriano Macasaquit, SPD - Social Development Specialist; Wit Xiang, SPD - Financial Management Specialist; Victoriano Macasaquit, SPD - Social Development Specialist; Nonid Muana, Team Member; Jinghui Li, Project damin Oct, 2020 a mission was organized by IDA Bangladesh country office from October 11-15. All8 was no invited but received the Aide Memoire: Apr, 2021 Ayr, 2021 Visit by a virtual joint implementation support mission with the World Bank May, 2022 Implementation support mission with CoB and WB. AllB's social development specialist and Alle, 2023 Implementation support mission with GoB and WB. AllB's social developm	Project Information			
Sector: Water Sub-sector: Water supply, sanitation, and wastewater treatment Instrument type: Imilion Lead Co-financier (s): World Bank Instrument type: Imilion Lead Co-financier (s): World Bank Implementing Entity: Department of Public Health Engineering, Bangladesh Ministry of Finance, Bangladesh Project Team Leader: Jana Halida Uno Responsible DG: Rajat Misra Responsible DG: Rajat Misra Sector: Victoriano Macasaquit, SFD - Forcourement Specialist; Wid Rollinson, SFD - Procurement Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Wid Rollinson, SFD - Environment Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Victoriano Macasaquit, SFD - Social Development Specialist; Wictoriano Maca	Project ID:	P000068	Instrument ID:	L0068A
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Instrument type:millionLead Co-financier (s):World Bank□Guarantee□GuaranteeBorrowing Entity:Ministry of Finance, BangladeshImplementing Entity:Department of Public Health Engineering, BangladeshMinistry of Finance, BangladeshProject Team Leader:Jana Halida UnoStatument Specialist;Statument Specialist;Responsible DG:Rajat MisraStatument Specialist;Statument Specialist;Responsible MG:Liu Yang, Project Counsel;Statument Specialist;Statument Specialist;Guoping Yu, SFD - Procurement Specialist;Couping Yu, SFD - Financial Management Specialist;Statument Specialist;Victoriano Macasaquit, SFD - Social Development Specialist;Nationa Mana, Team Member;Statument Specialist;Jinghui Li, Project adminOct, 2020a mission was organized by IDA Bangladesh country office from October 11-15. AllB was no invited but received the Aide Memoire.Apr, 2021a virtual joint implementation support mission with the World bank was conducted in April 2021.Oct, 2020Oct, 2020a virtual joint implementation support mission with GB and WB. AllB's social development specialist and May, 2022.Implementation support mission with GB and WB. AllB's social development specialist and May, 2023.Implementation Support mission with WB and GoB. Joined by AllB field-based consultant.May, 2023Apr, 2024.Physical mission by AllB Sidol-Support mission with WB and GoB. Joined by AllB field-based consultant.May, 2024.Physical mission by AllB Sidol-Support mission with WB and GoB. Joined by AllB field-based consultant.May,	Sector:	Water	Sub-sector:	
Implementing Entity: Department of Public Health Engineering, Bangladesh Project Team Leader: Jana Halida Uno Responsible PSC1 Project Team PSC1 Project Team PSC1 Wembers: Guoping Yu, SFD - Procurement Specialist; Nutriang, SFD - Financial Management Specialist; Victoriano Maccasaquit, SFD - Social Development Specialist; Victoriano Maccasaquit, SFD - Social Development Specialist; David Rollinson, SFD - Environment Specialist; David Rollinson, SFD - Environment Specialist; Nictoriano Maccasaquit, SFD - Social Development Specialist; David Rollinson, SFD - Environment Specialist; David Rollinson, SFD - Environment Specialist; David Rollinson, SFD - Environment Specialist; Nictoriano Maccasaquit, SFD - Social Development Specialist; David Rollinson, SFD - Environment Specialist; Nictoriano Maccasaquit, SFD - Social Development Specialist; David Rollinson, SFD - Intervert admin Oct, 2020 a mission was organized by IDA Bangladesh country office from October 11-15. AllB was not invited but received the Aide Memoire. Apr, 2021 Oct, 2021 Visit by a virtual joint implementation support mission with the World Bank May, 2022 Nay, 2022 Physical mission Jul, 2023	Instrument type:	million	Lead Co-financier (s):	World Bank
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Project Team MembersGuoping Yu, SFD - Procurement Specialist; Rui Xiang, SFD - Financial Management Specialist; David Rollinson, SFD - Environment Specialist; David Rollinson, SFD - Environment Specialist; Ronald Muana, Team Member; Jinghui LI, Project admin Oct, 2020 a mission was organized by IDA Bangladesh country office from October 11-15. AllB was no invited but received the Aide Memoire. Apr, 2021 a virtual joint implementation support mission with the World bank was conducted in Apri 2021. Oct, 2021 Visit by a virtual joint implementation support mission with the World Bank May, 2022 Implementation support mission with GoB and WB. AllB's social development specialist and AllB's field-based consultant attended the mission in Bangladesh on behalf of AllB. Dec, 2022 Physical mission Jul, 2023 Implementation Support mission with WB and GoB. Joined by AllB field-based consultant. Mar, 2024 Virtual mission Jul, 2023 Implementation Support mission with WB and GoB. Joined by AllB field-based consultant. Mar, 2024 Virtual mission Jul, 2023 Implementation Support mission with WB and GoB. Joined by AllB field-based consultant. Mar, 2024 Virtual mission Site Visits by AllB Site VisitsPlanned Site Visits by Assignet1Current Red Flaga Assignet1		PSC1		
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	Previous Red Flags	2024/04		

Reporting Period From 2024/05 To 2024/11

Assigned Date:

2. Project Summary and Objectives

Project Objective is to increase access to improved water supply and sanitation services in selected pourashavas (municipalities) and strengthen the pourashavas' institutional capacities for delivering water and sanitation services. The project is to improve: (i) waters supply and sanitation systems to improve living conditions of about 600,000 people, and at least 150,000 people respectively in selected 30 municipalities; and (ii) water services and management skills of implementing agencies' staff, e.g. DPHE, and other public and private sector agencies".

3. Key Dates

Approval:	Jul. 11, 2019	Signing:	Dec. 11, 2019
Effective:	Mar. 05, 2020	Restructured (if any):	
Orig. Closing:	Dec. 31, 2024	Rev. Closing (if any):	

4. Disbursement Summary (USD million)

Contract Awarded:		Cancellation (if any):	13.00
Disbursed:	57.58	Latest disbursement (amount/date):	2.26/Jun. 20, 2024
Undisbursed:	29.42	Disbursement Ratio (%) ¹ :	66.19

5. Project Implementation Update

There will be insufficient time to complete the construction of all the urban piped water supply schemes within the project's current implementation period. Several factors contributed to the cumulative delays in project implementation including COVID-19 lockdown, cost escalations resulting in retendering of contracts, delays in household enrollment for water connection, delay in land transfer by municipal authorities, suspension of implementation activities due to floods and mayoral election, and recent political changes abolishing all mayor and the municipal councils. At present, it is estimated that an additional 12 months will be required beyond the current closing date to fully commission the remaining schemes and ensure that service delivery operations stabilize in these systems. However, around seven municipalities may continue to remain at risk of construction and/or operations being suspended due to contractors stopping or delaying construction owing to political changes, and a lack of technical and management personnel. Thus, a restructuring of the Project will be undertaken to extend the project closing date to December 31, 2025, and revise the project objective indicator target for "Number of municipalities with operational water supply systems" from the current 30 to 23. Since the Project was prepared, electricity tariff has increased almost 40 percent that made the water pumping costs prohibitive, and financial sustainability of municipalities is further threatened. The delayed commissioning of water supply systems will further result in municipalities not having enough time for operations and mobilizing high number of

¹Disbursement Ratio is defined as the volume (e.g. the dollar amount) of total disbursed amount as a percentage of the net committed volume.

connections. This is likely to result in low/ fluctuating cost recovery in the initial operations period. In addition, the number of municipalities able to afford energy costs associated with at least 11 hours of water supply will also reduce. Hence it was agreed to reduce the targets for the following intermediate indicators: (i) Participating municipalities with at least 80% cost recovery on operations and maintenance from the current 24 to 15 municipalities; and (ii) Number of municipalities supplying at least 11 hours per day of water to customers from 20 to 12 municipalities.

AIIB has not received the request from the Local Government Division (LGD) and Economic Relations Division (ERD) regarding this Project change / restructuring. AIIB is closely following up with the World Bank and the Government of Bangladesh to expedite the restructuring. AIIB has discussed with the borrower along the sidelines of the board meeting in December and is expecting a loan closing date extension accordingly. In case the borrower decides not to extend the closing date of our loan, the project will be closed in December 2024 and AIIB will proceed with the next steps (disbursements of eligible expenses incurred until December 2024, project completion note and so on).

Components	Physical Progress	Environmental & Social Compliance	Procurement					
Component 1: Sector Support and Capacity Strengthening of Department of Public Health Engineering and Pourashavas (USD10.69 million)	The project continues to advance activities under this component. The contractor for mobile- phone billing and payment software has completed the software development. A 3-day basic training in all 30 municipalities has been conducted and four municipalities have initiated the process of signing of a Memorandum of Understanding with Upay, bKash, and Rocket. Seven municipalities are already using this new payment system. Since the last mission, one more municipality has had their tariff framework approved by the District Commissioner's (DC) Office and incorporated in the by-laws, for a total of 14 of the 30	No issue during this reporting period	Procurement under Component 1 is progressing well. The contractor for mobile-phone billing and payment software has completed the software development.					

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Project Implementation Monitoring Report (#9)

		· · · · · · · · · · · · · · · · · · ·	1	
		municipalities. The		
		remaining		
		municipalities have sent		
		their tariff framework		
		for endorsement by		
		their respective DC		
		offices. The mission		
		urged DPHE to pursue		
		the District		
		Commissioners to		
		approve the tariff		
		framework of the		
		remaining		
		municipalities. The focal		
		person for the		
		Municipal Support		
		Circle (MSC) created to		
		provide systematic		
		support to		
		municipalities has been		
		appointed and steps		
		towards		
		operationalization of		
		the unit are being taken.		
		Specifically, the DPHE		
		will start the process for		
		including the		
		operational budget for		
		providing monitoring		
		and back-stopping		
		support to the		
		municipalities through		
		the district DPHE offices		
		during the next fiscal		
		year (FY2025-26) by		
		November 30, 2024.		
		The PMU has started		
		the process to conduct		
		the next Institutional		
		Performance		
		Assessment of the		
		project including the		
		customer satisfaction		
		survey. This round of		
		assessment will		
		measure the		
		incremental		
		performance but not		
		release any payments to		
		the municipalities unlike		
		the previous two		
		rounds, as there is not		
		enough time remaining		
		in the project to use the		
		funds.		
Component	2:	Since the last mission in	The PMU has continued to monitor	•All the Works contrac
	for	February 2024, one	site-specific environmental	have been awarded ar

Matan Carrol			incolor incolor
Water Supply Infrastructure	additional municipality has completed the	compliance issues related to bulk water supply packages, distribution	under implementation. Since the last mission in
(USD54.68 million)	construction of bulk	pipeline network, and drainage.	February 2024, one
(0020 1100 1111011)	water infrastructure	They have also addressed	additional municipality has
	making it a total of 28	Occupational Health and Safety	completed the construction
	municipalities with bulk	(OHS) and Community Health and	of bulk water infrastructure
	water production	Safety (CHS) concerns, which have	making it a total of 28
	•		-
	systems. Distribution	been reported in the Environmental	municipalities with bulk
	network construction	and Social (E&S) Monitoring	water production systems.
	has been completed in	Reports.	Distribution network
	26 of the 30		construction has been
	municipalities. Three of	The PMU has completed the	completed in 26 of the 30
	the four remaining	Environmental Assessment (EA) and	municipalities. Three of the
	municipalities are to	Environmental and Social	four remaining
	complete the	Management Plan (ESMP),	municipalities are to
	distribution network by	considering the surrounding	complete the distribution
	December 30, 2024.	environmental and social	network by December 30,
	Enrolment of 100	characteristics of the 20 sites (out of	2024. It is expected that all
	percent households for	30). The remaining EA and ESMP	the Works contracts will be
	water supply	works are still ongoing.	completed by 2024.
	connection has been		
	completed in 22	The contractor is required to	
	municipalities, and 75	comply with relevant health and	
	percent household	safety clauses in their agreements	
	enrolment has been	and restore sites to their original	
	completed in six	condition according to Good	
	municipalities, a key	International Industry Practices	
	condition for	(GIIP) on sites clearing such as	
	commissioning.	removal of debris, hazardous	
	Fourteen municipalities	materials, construction left-off, etc.	
	have commissioned	PMU will also conduct an ES	
	their water supply	Inspection of each completed site	
	service, or an additional	and capture the site restoration	
	nine since the previous	compliance issues in the upcoming	
	mission. But water	monitoring reports which is	
	supply in five of these	required prior to release of	
	municipalities is	payments.	
	currently interrupted	The DMIL will preserve on an field	
	because the recent	The PMU will prepare an on-field	
	political turmoil has	training plan covering the SOP,	
	resulted in the absence	water quality (WQ) testing, and	
	of Mayors and	other E&S issues for the new group	
	associated personnel	of responsible municipalities staff,	
	who were operating the	including Resident Engineers (REs)	
	water supply systems.	and Technical Support Unit (TSU)	
	Administrators (Upazila	members, before handing over the	
	Nirbahi Officers UNOs,	facilities.	
	who are discharging		
	mayoral		
	responsibilities) in four		
	municipalities have		
	requested for the		
	PMU's support in		
	recruiting private		
	operators to operate		
	the water supply		
	schemes in these		

	municipalities. The		
	mission agreed that this		
	was a good opportunity		
	to promote private		
	operators in more		
	municipalities, and the		
	PMU would provide		
	handholding support to		
	the administrators and		
	train operators on day-		
	to-day service delivery		
	operations,		
	maintenance		
	management, billing		
	collection, and		
	enrolment of new		
	customers. House		
	connection installation		
	has been slow leading to		
	delayed commissioning		
	of water supply systems		
	in selected		
	municipalities.		
Component 3:	This component was	The drainage network laying	The project has made goo
Improving	designed to support all	impacted 164 households in 20	progress in household toile
Sanitation and	elements of the	municipalities, resulting in losses	construction. Of th
Drainage	sanitation service	such as boundary walls, temporary	targeted 22,500 toilet
(USD30.67 million)	delivery chain and	shop closures, and tree damage.	approved for construction
(00200107 11111011)	provide critical drainage	The compiled inventory of losses	13,753 toilets for the use of
	infrastructure. The	has been submitted to World Bank.	69,020 beneficiaries hav
	project has made good	Based on this inventory, full	been completed
	progress in household	compensation has been provided to	
	toilet construction. Of	the affected households. The PMU	Low to moderate progress
	the targeted 22,500	is requested to submit	reported in the constructio
	toilets approved for	documentation relating to the	of the integrated wast
	construction, 13,753	payment of compensation in all 20	management facilit
	toilets for the use of	municipalities and to confirm with a	(IWMF) in 8 municipalitie
	69,020 beneficiaries	bi-annual social report that	and simplified fecal sludg
	have been completed.	compensation payments, training,	management (S-FSN
	Low to moderate		
	progress is reported in	stakeholder engagement, and grievance handling are being	facilities in 2 municipalities. Each c
	the construction of the	conducted following the Social	these packages als
		Management Plan (SMP).	includes construction c
	integrated waste management facility	inianagement rian (Sivir).	public toilets. The PMU i
	(IWMF) in 8		advised to meet with th
	· · ·		contractors and addres
	simplified fecal sludge		· · ·
	management (S-FSM)		terminate the contracts (
	facilities in 22		contractors wer
	municipalities. Each of		unresponsive o
	these packages also		absconding) as necessary
	includes construction of		following due procedure
	public toilets. The		The PMU would ensure tha
	Mission advised the		the contractor prioritize
	PMU to meet with the		the completion of IWMF/S
	contractors and address		FSM, following which
	construction delays or		construction of publi

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	terminate the contracts		toilets and solid waste
	(if contractors were		management facility would
	unresponsive or		be undertaken.
	absconding) as		Negotiations for O&M
	necessary, following		service contracts for IWMFs
	due procedure. In		have been completed and
	addition, the PMU		the Notification of Award
	would ensure that the		has been issued for the
	contractor prioritizes		O&M packages.
	the completion of		1 0
	IWMF/S-FSM, following		The critical drainage work
	which construction of		has been completed in 14
	public toilets and solid		municipalities and is under
	waste management		progress in two of the 30
	facility would be		municipalities. In the
	undertaken so that the		remaining 14 municipalities,
	former can witness a		all contracts have been
	period of operations.		retendered. Of these,
	Negotiations for O&M		contracts have been
	service contracts for		awarded and works are
	integrated waste		ongoing in 10
	management facility		municipalities, two
	(IWMFs) have been		contracts are under
	completed, and the		evaluation, and for another
	Notification of Award		two, contracts are yet to be
	has been issued for the		processed.
			processed.
	O&M packages. In the		
	remaining 14		
	municipalities, all		
	contracts have been		
	retendered. Of these,		
	contracts have been		
	awarded, and works are		
	ongoing in 10		
	municipalities, two		
	contracts are under		
	evaluation, and for		
	another two, contracts		
	are yet to be processed.		
Component 4:	The communication	•The PMU has completed several	The feasibility study for
Project	firm has been	planned activities as per the Gender	additional municipal Water
Implementation	onboarded and has	Action Plan (GAP). Ongoing efforts	Supply and Sanitation
and Management	carried out field visits,	include sensitization and capacity-	schemes in selected
Support (USD3.96	focus group discussions,	building for various stakeholders on	municipalities is currently
million)	distribution of printed	gender and Sexual Exploitation and	pending approval of the
	communications	Abuse/Sexual Harassment (SEA/SH)	ministry, and the PMU is
	material etc. The	and promoting women-led Self-	urged to prioritize its
	mission advised the	Help Groups (SHGs) in all	completion and award it by
	PMU to work with the	municipalities to participate in	January 31, 2025.
	communications firm to	project activities. During this	-
	provide targeted	mission, the PMU committed to	
	support in improving	working with SHGs in at least 10	
	the uptake of household	municipalities as per the results	
	water supply	indicator and developing a	
	connections and	comprehensive plan to promote	
	ensuring increased	women SHGs' participation in the	
	usage of household	bidding process.	

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	toilets. The feasibility study for additional municipal Water Supply and Sanitation schemes in selected municipalities is currently pending approval of the ministry, and the mission urged the PMU to prioritize its completion and award it	
	completion and award it by January 31, 2025.	
Component 5: Contingent Emergency	N/A	N/A
Response (USD0 million, n/a)		

Financial Management:

DPHE has been submitting quarterly IUFRs timely. Several significant audit issues for FY23 are yet to be resolved, the project takes appropriate action to resolve the observations with the auditors by December 31, 2024. The next audit report for FY 2023–24 will be due on December 31. 2024. The external auditor (FAPAD) has already started field work for FY24. The PMU has submitted the draft internal audit on the operations of the municipality and the final revision would be submitted by the end of 2024.

6. Status of the Grievance Redress Mechanism (GRM)

Since the implementation, a total of thirty-six (36) grievances received by the Projects and grievances were resolved before September 30, 2024, Among the 36 complains were related to damaged walls of some houses and shops during drainage construction work.

Name: Mr. Lutfor Rahman Designation: Senior Social Development Officer and GRM focal person, BMWSSP Cell No. +8801868009771 E-mail address: lrdphe67@yahoo.com

7. Results Monitoring (please refer to the full RMF, which can be found on the last page of this PIMR) Some indicators are delayed in achieving its annual target due to the COVID19 pandemic disruptions. An intermediate indicator is progressing to reflect procurement and physical progress. Target values are set-up for achievement at project closure.

Remarks:

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Project Implementation Monitoring Report (#9)

Project			Cumula	ative Target V	/alues																					
Objective Indicators	Indicator level	Unit of Measure	Baselin	e	2018		2019		2020		2021		2022		2023		2024		2025		End Tar	rget		Frequency	Responsibility	Comments
indicators			Year	Value	Target	Actual	Target	Actual	Year	Target	Actual															
People provided with access to improved water sources	Project	Number	2018	0															600,000		2025	600,000		Annual		
People provided with access to improved water - Female	Project	Number	2018	0															300,000		2025	300,000		Annual		
People provided with access to improved sanitation services	Project	Number	2018	600,000															680,000		2025	680,000		Annual		
People provided with access to improved sanitation services - Female	Project	Number	2018	300,000															340,000		2025	340,000		Annual		
Number of municipalities scoring 50% and above in Performance Assessment Scorecard	Project	Number	2018	0															30		2025	30		Annual		
Number of municipalities with operational water supply systems	Project	Number	2018	0															23		2025	23		Annual		

Destant			Cumula	tive Target	Values																					
Project Indicator Indicator Unit of Neasure Unit of Measure Daseline 2019 2020 2021 2022 2023 2024 2025 End Target													Frequency	Responsibility	Comments											
			Year	Value	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Year	Target	Actual			



Participating municipalities with at least 80% cost recovery on operations and maintenance	Project	Number	2018	0								15	2025	15	Annual	
Number of municipalities maintaining separate WSS bank accounts	Project	Number	2018	0								30	2025	30	Annual	
Number of municipalities supplying at least 11 hours per day of water to customers	Project	Number	2018	0								12	2025	12	Annual	
Number of municipalities supplying water of quality in compliance with Bangladesh standards	Project	Number	2018	0								30	2025	30	Annual	
Number of municipalities with developed and approved sanitation action plans	Project	Number	2018	0								30	2025	30	Annual	
Number of municipalities with at least 50% improved toilets	Project	Number	2018	0								25	2025	25	Annual	
Number of municipalities with Public Toilets being operated by Private Operators/SHGs	Project	Number	2018	0								20	2025	30	Annual	
Number of municipalities with operational service contracts for emptying	Project	Number	2018	0								15	2025	15	Annual	
Number of municipalities that implement drainage improvements	Project	Number	2018	0								30	2025	30	Annual	



-					 			 	 	 			 			
to manage storm water and wastewater																
Number of municipalities maintaining Grievance Redressal Mechanism (GRM)	Project	Number	2018	0								30	2025	30	Annual	
Number of municipalities maintaining at least 30% attendance level of female members in Town Level Coordination Committees	Project	Number	2018	0								30	2025	30	Annual	
Percentage of beneficiaries expressing satisfaction over service provision (gender disaggregated)	Project	Percentage	2018	0								55	2025	55	Annual	
Number of municipalities that have public toilets managed by women run Self-Help Groups	Project	Number	2018	0								10	2025	10	Annual	
Number of municipalities with women employed in various roles in Water and Sanitation service delivery	Project	Number	2018	0								9	2025	9	Annual	